— OTN SERVICE

Installation, configuration, maintenance support

We are authorized OTN Systems Partner, introducing installation, commissioning and maintenance support services for whole product line of OTN from OTN Classic/X3M to XTran.

What we do?

- Network engineering with full set of services, including delays and bandwidth calculations
- Equipment field installation, configuration and commissioning service worldwide
- OMS/TXCare hotline remote access or direct site intervention in the field
- OTN network and services reconfiguration and troubleshooting
- Alarm logs analyzing and report preparation
- OMS/TXCare upgrade including equipment firmware

Why choose us over others?

- You have complex OTN project and wish to reduce technical and management risks
- We have more than 40 successful OTN installations for last 10 years
- More than 150 nodes already covered by our technical support
- We have high practical expertise in whole OTN System's product line
- Our engineers are OTN Classic/X3M and XTran certified experts by OTN Systems
- We have simple and transparent hourly rates-based cost of services

Who are our clients?

- OTN Systems
- OTN local partners who wish to constant maintain their highest skills and competencies to complete full set of support services to its customers
- End-customers

Our OTN certificates:

- XTran for Service Engineers Advanced
- OTN-X3M, OTN 150/600 for Service Engineers
- OTN 150/600 for Service Engineers
- Network design for Service Engineers

Cost of cervices:

- Field service personnel (8h/day, Sunday – Thursday) – **424 AED**
- Field service personnel (Overtime, Night-, Saturday work) – **479 AED**
- Field service personnel (Friday-, Holiday work) – **534 AED**
- Allowance, accommodation & cars, travel expenses – **at cost**